



**Arlec Australia Pty Ltd**  
 (As Trustee of the Arlec Unit Trust)  
 ABN 59 399 836 281



Bldg 3, 31-41 Joseph Street  
 Blackburn North, Victoria, 3130 Australia

*All correspondence:*  
 PO Box 1065, Blackburn North  
 Victoria 3130, Australia

Facsimile: (03) 9982 5199  
 Telephone: (03) 9982 5000

## Requirements For Warranty Claim Procedure

### Requirement for All Arlec Products:

Most general (non wired) products may be exchanged at your place of purchase within the warranty period, with a copy of your purchase receipt or proof of purchase.

### Without the minimum details listed below we will not be able to process your claim

Name: .....  
 Address: ..... (NO Post Office Boxes please)  
 Suburb: .....  
 State: .....  
 Postcode: .....  
 Contact Phone Number: ( 0\_ ).....  
 Product Model Number: .....  
 (\*please note that SC0408 is not a product number, it is a date code)  
 Copy of Purchase Docket/Receipt: .....  
 Description of Fault:  
 .....  
 .....

### ADDITIONAL Information for Installed Electrical "wired in" Products:

*All of the above plus:*  
 Copy of Electrical Contractors Certificate of Installation: .....

### ADDITIONAL Information for Installed Air-Conditioner products:

*All of the above plus:*  
 Copy of Electrical Contractors Certificate of Installation: .....  
 \*Note: Your Warranty Registration Card MUST already have been received by Arlec Australia within 60 days of purchase to claim any extended warranty.

Please forward a copy of the above details by:

- Email to: [custservice@arlec.com.au](mailto:custservice@arlec.com.au)
- Freefax to: 1300 360 650
- Mail to: PO Box 1065, Blackburn North, Victoria, 3130, Australia