



Arlec Australia Limited

ABN 25 003 118 787

Maroondah Highway
Chirnside Park, Victoria, 3116 Australia

All correspondence:
PO Box 181, Lilydale
Victoria 3140, Australia

Facsimile: (03) 9727 2333
Telephone: (03) 9727 8777



Requirements For Warranty Claim Procedure

Requirement for All Arlec Products:

Most general (non wired) products may be exchanged at your place of purchase within the warranty period, with a copy of your purchase receipt or proof of purchase.

Without the minimum details listed below we will not be able to process your claim

Name:
Address: (NO Post Office Boxes please)
State:
Postcode:
Contact Phone Number: (0).....
Product Model Number:
(*please note that SC0408 is not a product number, it is a date code)
Copy of Purchase Docket/Receipt:
Description of Fault:

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ADDITIONAL Information for Installed Electrical "wired in" Products:

All of the above plus:
Copy of Electrical Contractors Certificate of Installation:

ADDITIONAL Information for Installed Air-Conditioner products:

All of the above plus:
Copy of Electrical Contractors Certificate of Installation:

*Note: Your Warranty Registration Card MUST already have been received by Arlec Australia within 60 days of purchase to claim any extended warranty.

Please forward a copy of the above details by:

- Email to: custservice@arlec.com.au
- Freefax to: 1300 360 650
- Mail to: PO Box 181, Lilydale, Victoria, 3140, Australia