



## Arlec Wire-In Warranty

Arlec guarantees this product in accordance with the Australian Consumer Law.

Arlec also warrants to the original first purchaser of this product ("you") from a retailer that this product will be free of defects in materials and workmanship for a period of 12 months from the date of purchase; provided the product is not used or installed other than for the purpose, or in a manner not within the scope of the recommendations and limitations, specified by Arlec, is new and not damaged at the time of purchase, has been properly installed by a licensed electrician or contractor who is licensed to install electrical products in the place in which the product was installed and in accordance with Arlec's installation instructions, has been maintained in accordance with the recommendations specified by Arlec, has not been subjected to abuse, misuse, neglect or damage, has not been modified or repaired without the approval of Arlec and has not been used for, or installed in premises which are used for, commercial purposes ("Warranty").

If you wish to claim on the Warranty, you must, at your own expense, return the product or that part of the product which you believe is defective in materials and workmanship, and provide proof of original purchase, your name, address and telephone number and a certificate of installation or other document required by law for the installation of electrical products in the place in which the product was installed issued by the licensed electrician or contractor who installed the product, to Arlec at the address below within 12 months from the date of purchase. Please note that the Warranty does not cover removal or re-installation of the product or that part of the product which you believe is defective.

Arlec will assess any claim you may make on the Warranty in the above manner and if, in Arlec's reasonable opinion, the Warranty applies, Arlec will at its own option and expense replace the product (or part of the product) with the same or similar product (or part of the product) or repair the product (or part of the product) and return it to you or refund the price you paid for the product. Arlec will bear its own expenses of doing those things, and you must bear any other expenses of claiming on the Warranty.

The Warranty is in addition to other rights and remedies you may have under a law in relation to the product to which the Warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Arlec Australia Pty. Ltd.** ACN 009 322 105 ("Arlec") gives the Warranty.

Arlec's telephone number, address and email address are:

Telephone Number: (03) 9982-5111

Street Address: Building 3, 31-41 Joseph Street, Blackburn North, Victoria, 3130

Postal Address: Blackburn North LPO, P.O. Box 1065, Blackburn North, 3130

Email: [custservice@arlec.com.au](mailto:custservice@arlec.com.au)