

# Quality Policy



- ▶ ARLEC UNIT TRUST is a consumer electrical, plumbing and hardware product distributor and electrical services provider, with over 75 years of product design, procurement and sales experience along with a dedicated distribution network, we will continue to strive to cement Arlec products and services as trusted global brands.
- ▶ ARLEC UNIT TRUST will focus on providing world class customer service via continuous improvement in the quality of our products, adopting best practice and creating a rewarding work environment for our employees. Our goal is to become leaders across our chosen markets.
- ▶ All departments within the organisation, from the design and sourcing stages through to supply, marketing and distribution of products are totally committed to achieving the organisations strategic goals.
- ▶ ARLEC UNIT TRUST is a quality endorsed company with a quality system that meets the requirements of ISO9001 standard. We will continue to refine our system thus adding value to our products and in turn, our customers, whilst providing greater value to our owners.
- ▶ ARLEC UNIT TRUST is also committed to the ongoing protection and sustainability of the environment and will endeavour to implement effective strategies to reduce Arlec Australia's environmental impact.
- ▶ ARLEC UNIT TRUST is also committed to minimising its impact on modern slavery and will endeavour to utilise ethical suppliers.
- ▶ All the company's management and staff extend their full and unqualified support to this policy and commit to meet or exceed the expectations and needs of our customers.

Balu Jega, Managing Director ARLEC UNIT TRUST October 2020