



Arlec Australia Pty Ltd

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Customer Application For Requesting A Warranty Claim

Requirements for All Arlec Products:

Most general (non wired) products may be exchanged at your place of purchase within the warranty period, with a copy of your purchase receipt or other proof of purchase.

Without the minimum details being provided below we will not be able to process your claim

Name:.....

Address:

..... (NO Post Offices Boxes please)

Suburb:

State: Postcode:

Contact Phone Number: (0 _) Mobile:

Product Model Number:

(*Please note that SC0408 is not a product number , it is a date code)

Copy of Purchase Receipt / Docket: Enclose / attach a copy with this form.

Description of Fault:

.....

ADDITIONAL Information required for Installed Electrical “wired –in” Products

All of the above information plus:

A copy of the Electrical Contractors **Certificate of Installation**, enclose / attach a copy with this form.

Please forward a copy of all the above details by:

- Email to: custservice@arlec.com.au
- **Freefax to: 1300 360 650**
- Mail to: PO Box 1065, Blackburn North, Victoria, 3130, Australia